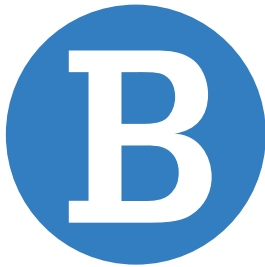


Delivering Negative Feedback

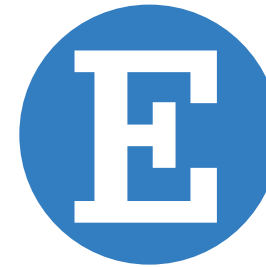
Cheat Sheet

B.E.E.R Model - Behaviour



**State The Behaviour That
Is Letting Them Down**

B.E.E.R Model - Effect



**Explain The Negative
Consequences Of Their Actions**

B.E.E.R Model - Emotion



Share Your Emotions

B.E.E.R Model - Request



**Request Actions To Avoid This
Happening Again In The Future**