

# Coaching Materials

# **Using the GROW Model of Coaching**

**G**oals

Reality

**O**ptions

Wrap Up

These questions form the basis of a coaching session. They are suggested questions only. It is important to adapt them to your own style. Each coaching session should work through each part of the GROW process.

#### Goals

(Set goals, write them down, establish what person wants out of the session)

- What do you want to achieve out of this coaching session/ relationship?
- What are the SMART goals you want to achieve?
- Why are you hoping to achieve this goal?
- What are the expectations of others?
- Who else needs to know about the plan? How will you inform them

### Reality

(Let them tell their story, invite self-assessment, what's happening, when does this happen, what effect does it have, other factors)

- What is the reality of the current situation?
- Why haven't you reached this goal already?
- What is really stopping you?
- Do you know anyone who has achieved that goal?
- What can you learn from them?

#### **Options**

(Brainstorm options, ask – don't tell, empower, ensure choice, how can you move toward the goal, what has worked in the past, )

- What could you do as a first step?
- What else could you do?
- What would happen if you did nothing?

### Wrap Up

(Identify specific steps and any obstacles, write action plan)

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- Where does this goal fit in with your personal priorities at the moment?
- What obstacles do you expect to meet? How will you overcome them?
- How committed are you to this goal?
- What steps do you need to take to achieve this?

# **Coaching Worksheet**

#### Goals

(Set goals, write them down, establish what person wants out of the session)

# Reality

(Let them tell their story, invite self-assessment, what's happening, when does this happen, what effect does it have, other factors)

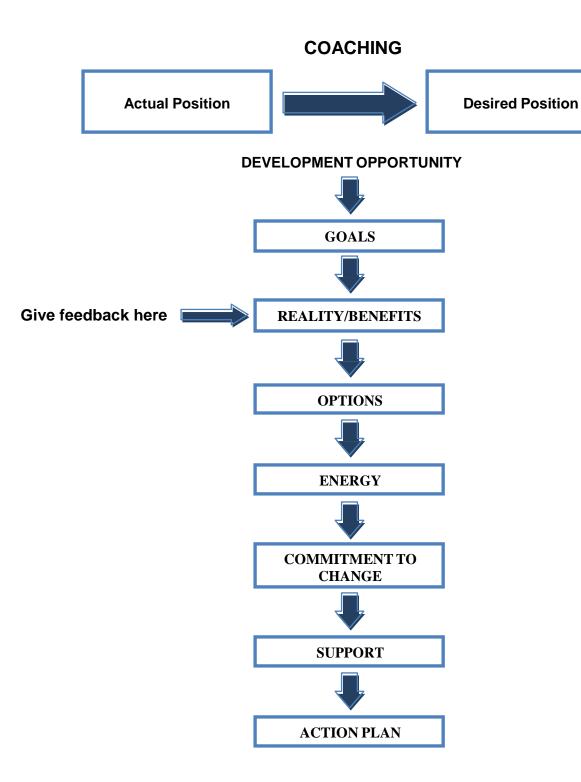
## **Options**

(Brainstorm options, ask – don't tell, empower, ensure choice, how can you move toward the goal, what has worked in the past, )

### Wrap Up

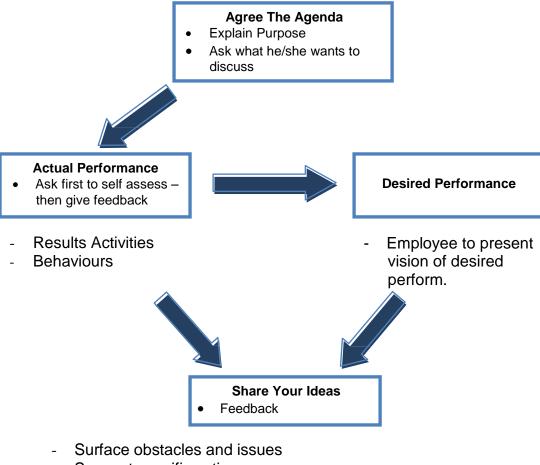
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(Identify specific steps and any obstacles, write action plan)



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# **Regular 121 Meeting Structure**



- Suggest specific actions
- Ask for employees reaction
- Tension



#### **Benefit**

- Offer information and brainstorm
- Reconciliation



Agree on Action Plan

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- Express confidence and offer support
- Commitment to change
- Ask employee to summarise next steps

# **About MTD**



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Sean McPheat is the **Chief Executive Officer** of the multi-award winning **MTD Training Group**.

Founded in 2001 and having trained hundreds of thousands of staff since, MTD specialise in management and leadership development and also sales effectiveness programmes.

There are **3 specific divisions** to the group:

Management/Leadership

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